Introduction to E-Resources Today

Managing journal content in the online world

Sarah Lowe
E-Resources and Subscriptions Librarian
University of Brighton
5th October 2017
Overview

• Acquisition routes
• Pricing / subscription models
• Licensing
• Discoverability
• Linking and authentication
• Monitoring and recording content
• Security of content
It’s all about me …

• At University of Brighton since 2001
• Current role created in 2004
• Management and co-ordination of online resources across multiple sites
• Deal with publishers, intermediaries, library staff and users on a daily basis
Varied online portfolio

Content on multiple platforms

• Databases (indexes, full-text, image ...)
• 62,000 journals, 55,000 books
• 1,486 journal subscriptions (73% with online component) – goodbye print?
• Cheapest journal £14
• Most expensive journal £6,660
Acquiring content

• Options have strengths + weaknesses
• Subscription agent
• Negotiating agent (e.g. Jisc, Eduserv)
• Content aggregators (e.g. EBSCO, ProQuest)
• Direct from publisher
• Adherence to financial regulations
Investigating content

- A lot to consider before saying “yes”
- Individual title or big collection?
- Single user / multi-user access?
- All content / current / fixed / rolling?
- Post cancellation access (e.g. LOCKSS, Portico)
Investigating content

- Cost – list price / bespoke
- Subscribe / purchase (+hosting fees)
- Recurring expenditure
- Annual price increases
- Single year / multi-year subscription?
- Online resources attract VAT
Investigating content

• Compatibility with library technologies
• Authentication, link resolver, resource discovery tool …
• Usability/accessibility – trial access to tease out technical issues (such as issues with particular browsers)
Licensing content

• Legal documents - define what we can and can’t do with content
• Defines authorised users etc.
• Not always formal e.g. SERU (Shared E-Resource Understanding)
• Licensing & technical summary useful
University of Brighton

University of Brighton Licensing and Technical Summary

Our default position for our online resources is equality of access across all campuses and off-campus for University of Brighton staff and students. If this position does not fit with your terms and conditions of access then you must advise.

About the University
We are a single institution operating under one Vice-Chancellor. We are spread across 3 towns within one county and have 5 campuses and 5 libraries.

Campuses
1. Falmer (Brighton)
2. Grand Parade (Brighton)
3. Eastbourne
4. Hastings
5. Moulsecoomb (Brighton)

Libraries
1. Aldrich Library, Cockcroft Building, Moulsecoomb, Brighton BN2 4GJ
2. Falmer Library, Village Way, Falmer, Brighton BN1 9PH
3. Hastings Campus Library, Havelock Road, Hastings, East Sussex TN34 1BE
4. Queenwood Library, Darley Road, Eastbourne BN20 7UN
5. St Peter’s House Library, 16-18 Richmond Place, Brighton BN2 9NA

Student FTE Count
17,300.8 (figure submitted to HESA December 2013)
Making content available

- Discoverability is key
- Library website, library catalogue, resource discovery tool, link resolver, indexes
- Promotion – small or big
- How you link can make or break user experience
Linking to content
Authentication

• Username + password (can’t be circulated)
• Username + password (can be circulated)
• IP + EZproxy (on and off-campus)
• UK Federation (aka Shibboleth)
• Options you can offer are dependent on supplier but consider user experience and reduce complexity
Login with your institutional name and password

Shibboleth login
Login here >

OpenAthens login
Login here >

Direct login

Username: [input field]
Password: [input field]

Register
If your library allows you to create your own login, you can register here.

Forgotten password
If you have forgotten your password click Forgotten your password?

If you do not have the necessary login details please contact your library.
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University of Brighton

Username: University username
Password: University password

Don't remember my details (this is a public computer)

Login

If you need help, please ask in our Libraries or via the Service Desk.
University of Brighton

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Login

If you need help, please ask in our Libraries or via the Service Desk.
Monitoring content

- Usage statistics are a useful measure
- Are we getting value for money?
- Get via publisher website, email, JUSP (Jisc Usage Statistics Portal)
- Huge amount of data available
- Knowing what doesn’t get accessed is as useful as knowing what does get accessed
Monitoring content

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Security Issues

• Many (big) publishers monitor sites and will block access for whole institution if they suspect unauthorised activity
• Procedures for monitoring and dealing with potential breaches
• Libraries are dealing with very valuable content and compromised accounts are a real threat
Recording it all

- Spreadsheet or database
- KB+ (Jisc Collections)
- Email
- Next generation library management systems (e.g. Alma)
- Filing cabinet
What to take away today

• It’s a complex environment
• Landscape is constantly evolving
• The Open Access wave is building
• Always consider the user experience
• Take notice of publishers and intermediaries (and what better way to do that than UKSG!)
Finally

It is a truth universally acknowledged that managing online resources will mean you will never be bored!

Contact s.m.lowe@brighton.ac.uk